

## Amy K. Donahue

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CURRENT APPOINTMENT	Professor (with tenure)	2012-present
EDUCATION	<b>Syracuse University</b> , Syracuse, NY The Maxwell School of Citizenship and Public Affairs Ph.D., Public Administration M.P.A.	2000 1996
	<b>Princeton University</b> , Princeton, NJ B.A., <i>magna cum laude</i> , Geological and Geophysical Sciences	1989
	<b>United World College of the Atlantic</b> , Llantwit Major, Wales, UK International Baccalaureate Diploma	1985
ADMINISTRATIVE APPOINTMENTS	<b>Vice Provost for Academic Operations</b> Office of the Provost, University of Connecticut  Oversaw management of the resources of the academic enterprise on behalf of the Provost at a leading public research university, including capital, operational, and workforce planning, programming, budgeting, and policy development for the university's fourteen schools and colleges, five regional campuses, and other academic functions. Served as the Provost's Chief of Staff and lead officer for issues related to collective bargaining, crisis management, space allocation, veterans and military affairs, behavioral threat assessment, labor-management relations, Title IX, and public safety. Advised the Provost on a wide variety of administrative issues, and led, oversaw, and worked directly on all initiatives university-wide, ensuring timely and effective implementation. Served as the Provost's primary liaison to senior campus administrators and represented the Provost to internal and external constituencies.	2011-2018
	<b>Department Head</b> Department of Public Policy, University of Connecticut  Led an academic department with a staff of 30 full-time and adjunct faculty, staff, and graduate assistants at a flagship public research university, offering two professional graduate master's programs, three graduate certificates, and an undergraduate minor.	2007-2011
	<b>Founding Director</b> Stephenson Disaster Management Institute, Louisiana State University  Sabbatical appointment to create a research institute and develop of new research and educational initiatives in the area of disaster management in the wake of hurricane Katrina.	2007

OTHER  
EXPERIENCE

**Homeland security service**  
National Aeronautics and Space Administration

2002-2007

From 2002-2004, appointed under the Intergovernmental Personnel Act to develop NASA's capacity in the area of homeland security, including identifying opportunities to deploy NASA's technology and expertise to support the efforts of other federal agencies. Served as a technical advisor to the Office of Homeland Security and the Department of Homeland Security in the area of emergency preparedness and response. Played a key role in managing the field response operation after the space shuttle Columbia crash. Served as a member of the Stafford-Covey Return to Flight Task Group assessing NASA's implementation of the recommendations of accident investigators. Served on the Congressionally-mandated Aerospace Safety Advisory Panel that advises NASA and reports on safety from 2004-2007.

**Public safety service**

1990-2000

From 1994-1995 directed an emergency communications center in Fairbanks, Alaska, that ensured effective 911 support to fire, ambulance, police, and borough agencies, covering hundreds of miles of service area. From 1990-1995, served as training lieutenant and a part-time and volunteer firefighter and lead medic at Chena-Goldstream Fire & Rescue in Fairbanks, Alaska. From 1995-2000, served as a volunteer firefighter and Emergency Medical Technician at the DeWitt and Jamesville Fire Departments in upstate New York.

**Active duty military service**

1990-1994

6th Infantry Division, Fort Wainwright, Alaska

From 1990-1992, served as Officer-in-Charge of the Forward Surgical Team in the 6th Medical Battalion. Trained, staffed, and equipped a medical team for deployment. From 1992-1993, served as Training & Operations Officer (S3) for the 900-person 706th Main Support Battalion synchronizing all operations, developing training programs, and supervising communications, intelligence, and security operations. From 1993-1994, served as Chief of Mobilization, Education, & Security at Bassett Army Hospital, developing and managing emergency preparedness, mobilization, and security plans and procedures.

PRIOR ACADEMIC  
APPOINTMENTS

Associate Professor, Department of Public Policy, University of Connecticut

2006-2012

Visiting Associate Professor, Ourso College of Business, Louisiana State University

2007

Assistant Professor, Departments of Public Policy and Political Science, UConn

2000-2006

Instructor, Department of Public Administration, Syracuse University

1999-2000

Senior Research Associate, Alan K. Campbell Public Affairs Institute, Syracuse

1996-2000

PROFESSIONAL  
SERVICE

Council Member (Appointed by the Governor), State of Connecticut Police Office Standards and Training Council

2005-  
present

Member, Interagency Board for Equipment Standardization and Interoperability

2003-  
present

Member (Appointed by the Governor), Board of Trustees, State of Connecticut Department of Veterans' Affairs

2016-2018

Invited discussant, the White House Forum on Smart Finance for Disaster Resilience	2016
Panelist, National Academy of Public Administration study for the Veterans Benefit Administration, an independent review mandated by Congress	2015-2016
National Science Foundation panelist: Navigating the New Arctic (2019, 2020); Critical Resilient Interdependent Infrastructures Systems and Processes (2015, 2016); Decision, Risk, and Management Sciences Program, Division of Social and Economic Sciences (2012-2014); Disaster Resilience for Rural Communities competition (2011); Science and Technology Centers program (2011); Decision, Risk and Management Sciences dissertation committee (2011)	
Member, Board of Editors: <i>Journal of Humanitarian Logistics and Supply Chain Management</i> (2010-present), <i>Journal of Emergency Management</i> (2009-present), <i>Public Administration Review</i> (2011-2014), <i>Journal of Public Administration Research and Theory</i> (2007-2011)	
Member (elected), Executive Council of the National Association of Schools of Public Affairs and Administration	2010-2013
Member, Board of Experts, Stephenson Disaster Management Institute, Louisiana State University	2009-2100
Member, Responder Knowledgebase Advisory Board, Memorial Institute for the Prevention of Terrorism	2004-2008
Panel Member, NASA's statutory Aerospace Safety Advisory Panel (2004-2007) and NASA Stafford-Covey Return to Flight Task Group	2003-2004
Member, Mine Safety Technology and Training Commission, National Mine Association	2006
Committee Member, National Research Council of the National Academies, Board on Earth Sciences and Resources: "Planning for Catastrophe: A Blueprint for Improving Geospatial Data, Tools, and Infrastructure"	2005-2006
Senior Advisor, Department of Homeland Security Interagency Modeling and Atmospheric Analysis Center	2005-2006
Member, Princeton University Officer Education Advisory Board	1999-2003

SELECTED  
CONSULTANCIES

<b><i>Advanced Technologies International</i></b>	2017-present
Member of the Leadership Advisory Board to an organization that convenes and manages large research consortia for the federal government.	
<b><i>Homeland Security Studies and Analysis Institute</i></b>	2006-2016
Supported this federally funded research and development center of the U.S. Department of Homeland Security (DHS) as a research methodologist. Work has included a system-wide review of the Urban Search and Rescue program; a research design for FEMA's public assistance program; co-facilitation of the National Homeland Security Planning and Capabilities Development Study Group of the 2009 Quadrennial Homeland Security Review; and development of methods to assess the capability requirements of emergency responders.	

**Hicks & Associates, Science Applications International Corporation** 2004-2009  
 Consultant in support of “Project Responder,” an initiative of the Memorial Institute for the Prevention of Terrorism sponsored by the U.S. Department of Homeland Security to specify capability requirements for emergency responders and DHS’s technology development investments.

**G&H International Services Inc.** 2006-2008  
 Provided technical advice to the Department of Homeland Security Office for Interoperability and Compatibility on relevant emergency response community interests as they relate to the SAFECOM communications program initiatives.

**Guidant Corporation** 2005-2008  
 Member of a three-person team that conducted an independent assessment of the Cardiac Rhythm Management division’s new-product development process, focused on recommending improvements in design and systems engineering processes to enhance product safety and reliability.

AWARDS AND CREDENTIALS

Wilderness Emergency Medical Technician current

Distinguished Alumni Award 2018  
 Maxwell School of Citizenship and Public Affairs

Fellow, National Academy of Public Administration 2011

American Review of Public Administration best article (with Joanne Miller) 2006

NASA Exceptional Public Service Medal 2007  
 for service on the Congressionally-chartered Aerospace Safety Advisory Panel

NASA Public Service Medal 2005  
 for service on the Stafford-Covey Space Shuttle Return to Flight Task Group

NASA Public Service Medal 2003  
 for leadership during the Space Shuttle Columbia disaster recovery

National Association of Schools of Public Affairs Dissertation Award 2001

Syracuse University Graduate School Doctoral Prize 2001

Maxwell School Outstanding Doctoral Dissertation Award 2001

Jon Ben Snow Graduate Fellowship in Nonprofit Management 1995-1996

Military honors: 1990-1994  
 Meritorious Service Medal, National Defense Service Medal, Army Commendation Medal (3), Army Achievement Medal, Army Service Medal, Expert Field Medical Badge, Air Assault Badge, Basic Military Parachutist Badge

Distinguished Military Graduate, Princeton University ROTC 1989

RESEARCH GRANTS AND CONTRACTS	Co-Principal Investigator, "State School Safety Centers (SSSCs): A National Evaluation of Functions, Practices, and Networks." Submitted on April 13, 2020 in response to solicitation NIJ-2020-17308, Research and Evaluation on School Safety. (\$898,651.00, 1/1/21-12/31/23). With Sandra M. Chafouleas (Lead, UConn Department of Educational Psychology), Jennifer N. Dineen (UConn Department of Public Policy), and Ran Xu (UConn Department of Allied Health Sciences)	Under review
	Principal Investigator, "Risk Perceptions, Preferences, and Preparedness." Funded by the Department of Homeland Security as Part of the Center of Excellence for the Study of Natural Disasters, Coastal Infrastructure and Emergency Management under competitive Funding Opportunity DHS-07-ST-061-004 (\$566,026)	2008-2012
	Principal Investigator, "First Responder Technology Needs, Phase I." Research contract funded by the Department of Homeland Security Responder Solutions Program, via contract with CTC, Inc. Public Safety Technology Center (\$71,036)	2008
	Principal Investigator, "Emergency Response to Large Complex Incidents Lessons Learned Project." Funded by the Department of Homeland Security Science and Technology Directorate (\$20,000)	2006
	Principal Investigator, "Study of emergency services management for the town of Mansfield, Connecticut." Contract funded by the Town of Mansfield, CT (\$12,000)	2001-2006
	Co-Principal Investigator, "Regional Technology Integration Initiative." Funded by the Department of Homeland Security Science and Technology Directorate through the National Science Foundation under Grant No. 000409 (\$1 million)	2004-2005
	Principal Investigator, "Study of incident management principles and practices." Directed by the Texas Forest Service and sponsored by Federal Emergency Management Agency Region VI and the United States Forest Service Region 8 (\$50,000)	2003
	Principal Investigator (with Joanne Miller), "Willingness to Pay for Public Safety." University of Connecticut Research Foundation Large Grant Program (\$22,000)	2001
BOOK	Government Performance: Why Management Matters. 2003. Baltimore: The Johns Hopkins University Press. 193 pp. With Patricia W. Ingraham and Philip G. Joyce.	
REFEREED ARTICLES	"Risky Business: Willingness to Pay for Disaster Preparedness." 2014. <i>Public Budgeting &amp; Finance</i> . 34(4): 100-119.	
	"Ready or Not: How Citizens and Public Officials Perceive Risk and Preparedness." 2014 (OnlineFirst Oct 28, 2013). <i>American Review of Public Administration</i> . 44(4S): 89S-111S. With Catherine Eckel and Rick Wilson.	
	"Toward Robust All-Hazards Incident Management Teams: Progress and Priorities." 2012. <i>Journal of Emergency Management</i> . 10(4): 253-263.	
	"Do Shocks Change Organization Culture? The Case of NASA." 2012. <i>Journal of Public Administration Research and Theory</i> . 22(3): 395-425. With Rosemary O'Leary.	
	"Implementation of Homeland Security Technologies: Differences in Willingness to Pay Across Jurisdictions." 2011. <i>Public Performance and Management Review</i> . 35(1): 7-28. With Mark Robbins and Bill Simonsen.	

“Integrating Labor Relations and Human Resource Management: Impacts on State Workforces.” 2008. *International Review of Public Administration*. 13(2): 57-83. With Willow Jacobson and Ellen Rubin.

“Time, Taxes, and Support for Security.” 2008. *Public Budgeting and Finance*. 28(2): 69-86. With Mark Robbins and Bill Simonsen.

“Willingness to Pay Taxes for Homeland Security Measures.” 2007. *Municipal Finance Journal*. 28(3): 57-83. With Mark Robbins and Bill Simonsen.

“Teaching Leadership in Public Administration.” 2007. *Journal of Public Affairs Education*. 13(3/4): 461-485. With Lloyd A. Blanchard.

“Universal Lessons from Unique Events: Perspectives from Columbia and Katrina.” 2007. *Public Administration Review*. 67(s1): 77-81. With Sean O’Keefe.

“Experience, Attitudes, and Willingness to Pay for Public Safety.” 2006. *American Review of Public Administration*. 36(4): 395-418. With Joanne M. Miller. (ARPA best article award.)

“Lessons We Don’t Learn: A study of the lessons of disasters, why we repeat them, and how we can learn them.” 2006. *Homeland Security Affairs*. 2(2). With Robert V. Tuohy.

“All-Risk Response: A Qualitative Study of the Capacity of the Wildland Fire Service.” 2006. *Journal of Forestry*. 104(3): 136-142.

“The Space Shuttle Columbia Recovery Operation: How Collaboration Enabled Disaster Response.” 2006. *Public Administration Review* 66(s1): 141-142.

“Citizen Preferences and Paying for Municipal Police.” 2005. *Journal of Urban Affairs* 27(4). 419-435. With Joanne M. Miller.

“Managerial Perceptions and the Production of Fire Protection.” 2004. *Administration and Society*. 35(6): 717-746.

“The Influence of Management on the Cost of Fire Protection.” 2004. *Journal of Policy Analysis and Management*. 23(1): 71-92.

“A Framework for Analyzing Emergency Management with an Application to Federal Budgeting.” 2001. *Public Administration Review*. 61(6): 728-740. With Philip G. Joyce.

“Measuring Government Management Capacity: A Comparative Analysis of City Human Resources Management Systems.” 2000. *Journal of Public Administration Research and Theory* 10(2): 381-411. With Sally Coleman Selden and Patricia W. Ingraham.

#### BOOK CHAPTERS

“Management and Performance Outcomes in State Government.” 2004. In Patricia W. Ingraham and Laurence E. Lynn, Jr., eds., *The Art of Governance: Analyzing Management and Administration*. Washington, D.C.: Georgetown University Press. pp. 125-151. With Willow S. Jacobson, Mark D. Robbins, Ellen V. Rubin, and Sally C. Selden.

“Ethics and Policy Analysis.” 2003. In Jack Rabin, ed. *Encyclopedia of Public Administration and Public Policy*. New York: Marcel Dekker, Inc. pp. 469-173. (Revised in 2015 for the 3rd edition.)

“Dissecting the Black Box Revisited: A Framework for Analyzing Government Management Performance.” 2000. In Carolyn J. Heinrich and Laurence E. Lynn, Jr., eds., *Governance and Performance: New Perspectives*. Washington, D.C.: Georgetown University Press. pp. 292-318. With Patricia W. Ingraham.

“Dissecting the Black Box: Toward a Model and Measures of Government Management Performance.” 2000. In Jeffrey L. Brudney, Laurence J. O’Toole, Jr. and Hal G. Rainey, eds., *Advancing Public Management: New Developments in Theory, Methods, and Practice*. Washington, D.C.: Georgetown University Press. pp. 235-252. With Patricia W. Ingraham.

INVITED ARTICLES,  
REPORTS, AND  
REVIEWS

“Emerging Developments in Evacuation Methods, Planning, and Analysis.” 2013. *International Journal of Mass Emergencies and Disasters* 31(1): 1-3. With Brian Wolshon.

Review of *Organizational Learning at NASA: The Challenger & Columbia Accidents* by Julianne G. Mahler with Maureen Hogan Casamayou. 2011. *Journal of Public Administration Research and Theory* 21(2): 391-395.

Review of *Lessons of Disaster: Policy Change After Catastrophic Events* by Thomas A. Birkland. 2010. *International Public Management Journal* 13(1): 1-4.

“Project Responder: Responder Requirements for Homeland Security Technologies.” 2009. *Proceedings of the 2009 IEEE International Conference on Technologies for Homeland Security*. pp. 409-416. With Michelle Royal and Robert Tuohy.

“Perspectives on Success: Issues and Priorities for All-Hazard Incident Management Teams: Findings from the 2008 All-Hazard IMT Training and Education Conference.” 2009. With Kate Harker, Scott Graves, and Geoff Wilford.

“Review of Emergency Response Capability Needs.” 2008. Prepared for the Department of Homeland Security’s National Preparedness Directorate, System Support Division, Science & Technology Directorate, Office of State and Local Preparedness, and FEMA. With Michelle Royal and Aidan Kirby.

Review of *Citizenship and Management in Public Administration: Integrating Behavioral Theories and Managerial Thinking*. 2006. Edited by Eran Vigoda-Gadot and Aaron Cohen. *Local Government Studies* 32(2): 201-202.

“The Day the Sky Fell: The Space Shuttle Columbia Disaster” 2004. *Public Management* 86 (8). Also reprinted in *South Dakota Municipalities*.

Review of *A Voice For Nonprofits* by Jeffrey Berry. 2004. *Perspectives on Politics* 2(3): 589-590.

“Incident Management Team All-Risk Operations and Management Study” 2003. Prepared for United States Forest Service Region 8 & Federal Emergency Management Agency Region 6.

“Management Capacity.” 2002. In *The New Jersey Initiative: Building Management Capacity in New Jersey Municipalities*. Syracuse, NY: The Maxwell School of Citizenship and Public Affairs. pp. 7-13.

Review of *Beyond Machiavelli: Policy Analysis Comes of Age* by Beryl Radin. 2001. *American Political Science Review* 95 (3): 737-738.

“Pressure, perception, and performance.” 2000. *FIRE CHIEF* (August). pp. 102-109.

WORKING  
PAPERS

“The Cost of Public Higher Education in America: What Has Happened and Why.” In preparation for submission to *Public Budgeting and Finance*. With Lloyd Blanchard.

RECENT  
PRESENTATIONS

“The Cost of Public Higher Education in America: What Has Happened and Why.” Western Social Science Association’s 60th Annual Conference. San Antonio, TX. April 4-7, 2018. (With Lloyd Blanchard.)

“Risky Business: Willingness to Pay for Disaster Preparedness” Public Management Research Association Conference. University of Wisconsin, Madison, Wisconsin. June 20-22, 2013.

“Incentivizing Preparedness” Western Social Science Association’s 54th Annual Conference. Houston, TX. April 11-14, 2012.

Invited speaker, Conference of the Maxwell School, Syracuse University and the National Institute of Emergency Management School, Chinese Academy of Governance. Wash, DC. June 13-15, 2011.

“What’s the worst that can happen? How citizens and public managers perceive risk.” 11th Public Management Research Conference. Syracuse University, Syracuse, NY. June 2-4, 2011.

“Risk perceptions, preferences, preparedness, and willingness to pay” Western Social Science Association’s 53rd Annual Conference. Salt Lake City, UT. April 13-16, 2011.

Facilitator and invited participant at an international workshop on Mega-City Mega-Disasters funded by the National Science Foundation and Taiwan’s National Science Council. National Center for Research on Earthquake Engineering, National Taiwan University, Taipei, Taiwan. May 6-8, 2010.